

DAR IDRAREN

Booking Conditions

Deposit

A deposit of 20% is required when booking your holiday. As soon as this deposit is received, your booking will be confirmed. This deposit is non refundable. The balance of the rental is required 4 weeks prior to your rental period commencing. Bookings made within 6 weeks of the holiday require the full amount to be paid when the reservation is made. Payment can be made by Credit/Debit card or cheque. Please note there is a 3% charge for payments taken via credit card.

Booking confirmation will be given by email and written notification. A processing fee of £20 is applied to all reservations and is non refundable to cover our administrative costs.

Amendment of reservation - if you decrease the number of people or change the date of your holiday after confirmation has been received you will incur an admin fee of £35.

All bookings are subject to confirmation that the house is available.

Security/Damage Deposit

When renting the house you are expected to ensure that your party members act responsibly and respect the property and its contents. A security/damage deposit of £300 is required to be paid along with your balance payment to guard against any damage done to the house during your occupancy. The party leader (name booking is made in) agrees to accept full liability for all loss or damage caused by any member of their party, during the occupation of the house and confirms that FULL cost of repair or replacement will be met.

Cancellation

Should a cancellation be necessary then your deposit will be lost. Should the cancellation occur after the final balance has been paid then the full amount will be lost. We strongly advise you to take out some form of travel insurance as soon as your booking is confirmed - this should cover any cancellations beyond your control.

If a client does not pay the full balance when it becomes due then we reserve the right to cancel the booking and retain the deposit.

In the event of a cancellation then any security deposit already paid will be returned to the client.

If we need to cancel the booking for reasons outside our control, any monies already paid will be fully refunded.

DAR IDRAREN

Loss of Property

We cannot be held responsible for loss or damage to any belongings, or for injury sustained by the visitor or members of the party during the stay at the house. This excludes liability for loss or damage to any belongings, death or injury sustained to the visitor or members of the party during their stay at the house except to the extent that such injury or loss or damage to any belongings caused by the negligence or default or breach of Amazing Morocco's duty.

Children

Clients are responsible for children at all times. The swimming pool is not alarmed so please take particular care with children around the pool area

Pets

No pets allowed

Smoking

No smoking permitted in any part of the house. Smoking is allowed in the garden, terraces and pool area. Guests found out to be smoking inside the house will forfeit their security deposit.

Arrival and Departure Times

Check In is from 3pm on day of arrival (earlier check may be possible depending on availability)

Check out 10.30am - if available and prior arrangements are made then it may be possible to do a late check out - a small fee will occur.

Complaints and Problems

In the unlikely event that you have any reason to complain or experience any problems with your arrangements whilst away, you must immediately inform Tim Buxton on 061708036/houseofcaid@yahoo.com. If Tim is unable to resolve the problem then please contact our main Ripon office, who will hopefully be able to clear the problem up immediately.

On your return from the house if you still remain dissatisfied your Verbal notification must be put in writing and sent to the main office who will contact you within 7 days with a response.

No liability can be taken for activities outside our control. These events include things such as: adverse weather conditions, fire, civil safety, actual or threatened terrorist attack and all similar events outside our control.

DAR IDRAREN

NB.

You should be aware that although Dar Idraren is completely finished and furnished and has been operating for some time, other houses on site are still being built.

Generally there are no large machines on the site as most of the work is done by hand! The other uncompleted houses are at least 100+ yards away from Dar Idraren and we have had no problems ourselves with noise disturbance. However there will be activity and men working on this site, although they will not be in front of Dar Idraren at all, you may at times be aware of their presence.